

ProDocBoss

Document Management Software Solutions

Service Subscription User License Plans

Service Support Options

All plans include **ProDocBoss** License to Use and Software Updates.

** Support On-Demand Current Rates Apply [Service Rates - EasyBee Software](#)

Startup Installation Fee

- **Single User** – One Time Startup Fee of \$65.00
- **Network** – One Time Startup Fee of \$135.00

Service Subscription Plans

- **Option (a) ProDocBoss** – License to Use Only (includes updates) **
- **Option (b) ProDocBoss** – License to Use and Support

- **Single User Plan**
 - (a1) Monthly - \$12.00 per month **(a)**
 - (a2) Annually - \$135.00 per year **(a)**
 -
 - (b1) Monthly - \$20.00 per month **(b)**
 - (b2) Annually - \$230.00 per year **(b)**
- **Network Two or More Users Plan**
 - (a3) Monthly - \$12.00 (per user) per month **(a)**
 - (a4) Annually - \$135.00 (per user) per year **(a)**
 -
 - (b3) Monthly - \$20.00 (per user) per month **(b)**
 - (b4) Annually - \$230.00 (per user) per year **(b)**
 -
- **Network Ten or More Users Plan**
 - (b5) Monthly - \$18.00 (**per user**) per month **(b)**
 - (b6) Annually - \$200.00 (**per user**) per year **(b)**

Plan Selection:

- **Number of Users:** _____ **Plan Option:** _____
(Plan Option is the corresponding two-digit code preceding the service plan)

Please See Next Pages for Service Subscription Contract Agreement.

ProDocBoss

Service Subscription Contract Agreement

This Software Service and Support Agreement (“Agreement”) is made and entered into as of (Date: June 17, 2024), by and between

Clients Company Name Here (“Client”), with a principal place of business at:
(Clients Full Address Here)

and **EasyBee Software** (“Service Provider”), with a principal place of business at
(642 Cross St. Springville, AL)

1. Scope of Service (Definitions)

- Provide License to Use for Software “ProDocBoss” as described in Exhibit A.
- Provide Support for Software “ProDocBoss” as described in Exhibit A.
- If NO Software Support Option Selected, any support is on-demand and is subject to the current support rates. [Service Rates - EasyBee Software](#)
- Software Product include updates based on the EULA.
- Software Support includes any phone support calls, and/or remote desktop service.
- Software End-User-License-Agreement is contained within the software installation which has already been agreed upon and the end user may review that agreement from within the software at any time, and that agreement is binding between the provider and the client. (software updates definitions are within EULA)
- Support is provided during normal business hours 8:00am to 5:00pm Mon-Fri (CST)
- Any support outside normal business hours is subject to on-demand support rates.

2. Payment Terms

- The Client shall compensate the Service Provider for the Services as stated within the Service Support Option that was selected by Client from Exhibit A.
- Service Provider will bill Client via PayPal Invoicing Service for the Amount as described within the option selected by Client from Exhibit A.
- Major Credit and Debit Cards may be used by Client that are accepted by the PayPal Card Processing Service. (Service Provider will accept company checks)
- **Monthly** - Invoice will be Emailed for payment within Five Days of Renewal Date. Payment is Due upon Receipt and is considered late on or after the Renewal Date.
- **Annually** - Invoice will be Emailed 30 days prior to the end of the Renewal Date, Payment is due by the Invoice Due date but before the Renewal Date.
- **Both Options** - Service starts after the 1st payment, and that sets the Start Date.
- **Renewal Dates** – Are based on 1st, 2nd, 3rd, 4th Days of the month (ex 3rd Mon of each month) Any 5th week start date defaults into the 4th week.

3. Warranties and Limitation of Liability can be found within the EULA.

4. Data Ownership All data created by the “Software” products is owned by the Client.

5. Changing Service Support Option after Startup.

- **Monthly** – The Client may change from Monthly to Annually at the End of that billing cycle, by paying the Annual Renewal Amount of selected Option instead of Current Rate.
- **Annually** – The Client may change from Annually to Monthly at the End of that billing cycle, by paying the Monthly Renewal Amount of selected Option instead of Current Rate.
- **Upgrade / Downgrade Service Option** – (Changing (a), (b) Options) The Client may change the Sub Options of (a), (b), from one to the other, at the End of the current option billing cycle.
- **Request Option Change** The Client must inform the Service Provider of the change request prior to the next billing cycle.

6. Cancellation of Service Support Option after Startup.

- **Monthly** –The Client may **Cancel** Service at the End of that billing cycle.
- **Annually** – The Client may **Cancel** Service at the End of that billing cycle.
- **Cancellation Request** - The Client must inform the Service Provider of the cancellation request prior to the next billing cycle.
- **License Deactivation (ProDocBoss)** - The Client must allow the Service Provider access to the main server or main computer in which ProDocBoss is installed on, to deactivate the "License To Use" Key which will CANCEL and END this Agreement.

7. Assignment This Agreement may not be assigned by the Client under any conditions whatsoever. This Agreement may be assigned by The Service Provider upon written notice to the Client, subject to the cancellation provisions above.

8. Service Rates Service rates are subject to increase by the Service Provider. Notice of any increase will be provided 120 days in advance of the rates increase.

9. Entire Agreement This Agreement constitutes the entire agreement between the parties and supersedes all prior agreements (written or verbal) or understandings between the parties.

10. Applicable Law This Agreement shall be governed by, construed, and enforced in accordance with, the laws of Alabama without regard to its conflicts of law and principles. The parties further agree that venue is appropriate in the county in which the Service Provider has its principal place of business which, at the time of this contract, is St. Clair county, Alabama state court or the Northern District of Alabama federal courts, pursuant to the jurisdiction of each.

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the Effective Date.

Signed on this day of: June 17, 2024

(Signatures Section Not Included with this SAMPLE)

Instructions

(this page is for instructions only)

1. Confirm your Subscription Plan Selection (bottom page 1)
 - a. Users Count
 - b. Plan Option ID Code like (a1), (b2), (b3) etc.
 - c. Pass that onto EasyBee Software (205-467-7427)Or Email at kenny@easybeesoftware.com
2. I will Send the Final **Service Subscription Contract Agreement** Signed and Dated for your approval and records.
3. Once approved, I will provide the “License To Use” Activation Key to start the Service.